



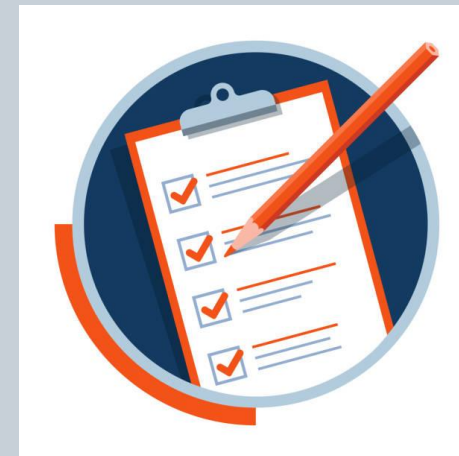
# Bitfocus



## Agency Leads Meeting: September 25, 2024

# Agenda

- Announcements
- The Next Generation of Clarity Human Services
- Open Communication



# Announcements

# Introductions/Staffing Changes



**Alexis Crews-Holloway**

Senior Project Administrator



**Jennifer Abarca**

Deputy Project Administrator

**Nikolas Brady**

Corodinated Entry  
Program Lead

Division of  
Homelessness &  
Coordinated Care (HCC)

# Next Agency Leads Meeting:

**Federal Reporting 2024-2025 Season is already upon us** – Longitudinal Systems Analysis (LSA) up first!



Homelessness Data Exchange 2.0

# The Next Generation of Clarity Human Services

Demo and Discussion time!

# The Next Generation of Clarity Human Services: Training Materials and Resources

- Watch the [15-minute recording](#) to walk through the key changes in Clarity Human Services
- Watch the [Clarity Human Services: New Interface training](#)
- Practice: Use our [Interactive Common Functions Tool](#) to get hands-on experience
- Review the [Screenshot Library](#)

→ **More Videos:** Get comfortable with the new design and features by following each of the practice steps below:

- [Search for a client](#)
- [Add a new client](#)
- [Add a family member](#)
- [Enroll a client](#)
- [Add a family member to an enrollment](#)
- [Provide a service to a client](#)
- [Provide an assessment to a client](#)
- [Exit a client](#)

More Help Center resources available [HERE](#)

# Open Communication

Resource  
sharing

Problem  
solving

Cross-agency  
Collaboration

Ideas for future Leads  
meetings – What do  
you want to see  
more/less of? What's  
helpful? What's not?

Future  
presentation/discussion  
topic ideas – How to  
make these meetings  
most effective and  
impactful for you?



# Help Desk Support

## How to get in touch with the Help Desk:

- > Use the chat feature on the [website](#) or directly from within your HMIS account.
- > Call **415-429-1400**
- > Email [marin@bitfocus.com](mailto:marin@bitfocus.com)
  - > Escalate to Community Admin as needed
- > *Pro-tip: You may always request to meet with them via Zoom to screen-share. This can be especially helpful when troubleshooting any issues you might be having.*



# Questions, Comments, or Concerns?



Next Agency Leads Meeting: November 20, 2024