Upcoming Changes April 1st

Two Factor Authentication

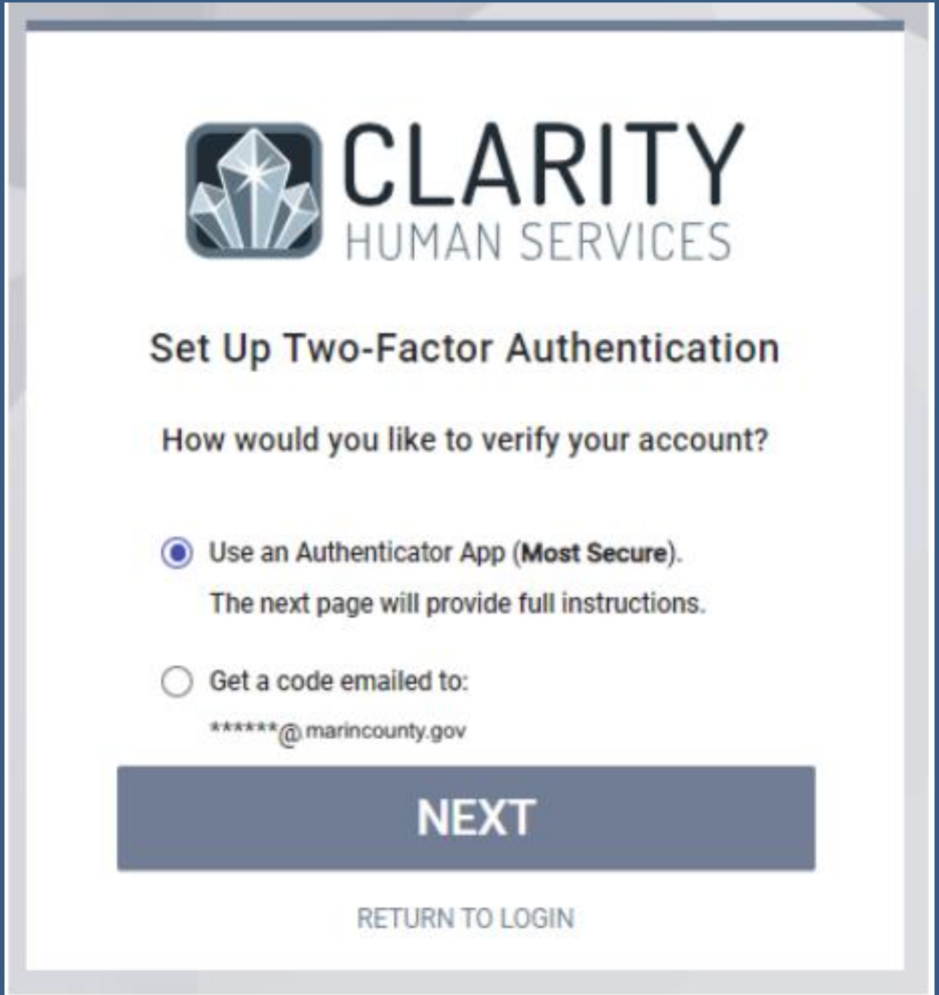
Purpose: A form of multi-factor authentication that requires two separate pieces of information to confirm the identity of a user attempting to log in to the Clarity system.

Who: all users

2FA Set - Up

When you log in for the <u>first time</u> with 2FA enabled you will need to set up your 2FA after entering your username and password

- Your Options Are:
  - Authenticator App
  - Email



Set Up Two-Factor Authentication

How would you like to verify your account?

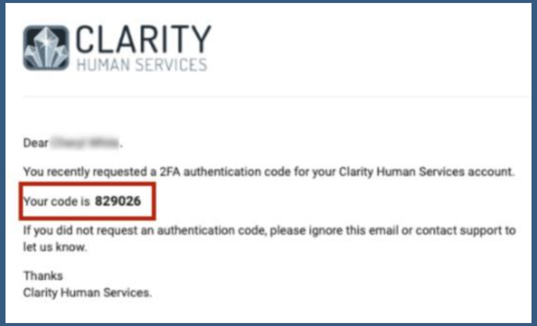
● Use an Authenticator App (**Most Secure**).
The next page will provide full instructions.

○ Get a code emailed to:
******@marincounty.gov

How to verify your account

This is how you will receive a 6 – digit code

Email



CLARITY
HUMAN SERVICES

Dear [redacted].

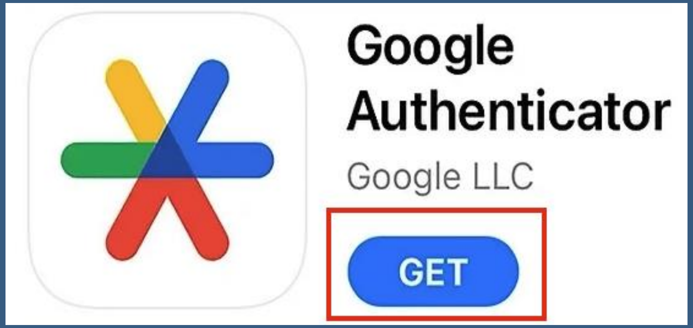
You recently requested a 2FA authentication code for your Clarity Human Services account.

Your code is **829026**

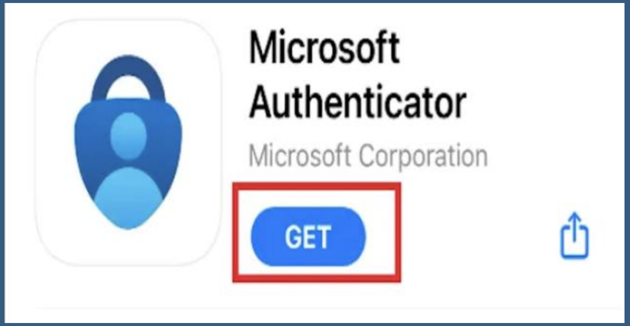
If you did not request an authentication code, please ignore this email or contact support to let us know.

Thanks
Clarity Human Services.

Google Authenticator
(for Android/IOS Phone)



Microsoft Authenticator
(for windows phone)



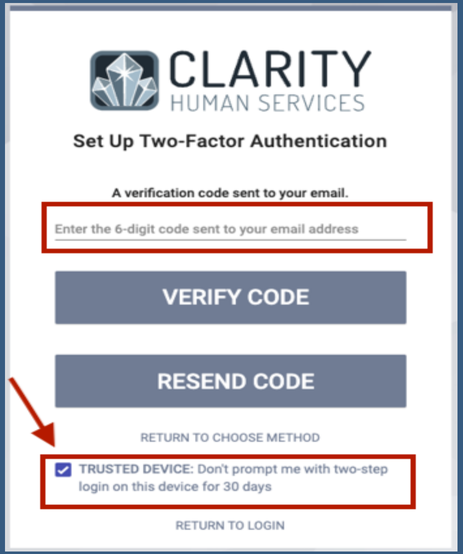
When 2FA is enabled, to log in to Clarity Human Services you must enter:

⇢ The 6 –digit verification code

⇢Check "Trusted Device"

Then proceed to login as normal with your username and password

Step 1



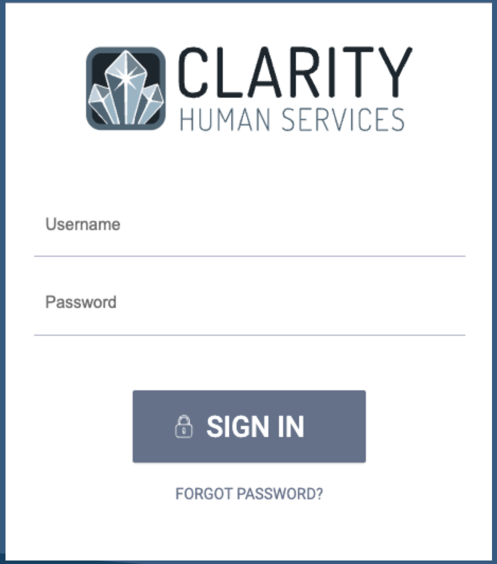
Set Up Two-Factor Authentication

A verification code sent to your email.

Enter the 6-digit code sent to your email address

☑ TRUSTED DEVICE: Don't prompt me with two-step login on this device for 30 days

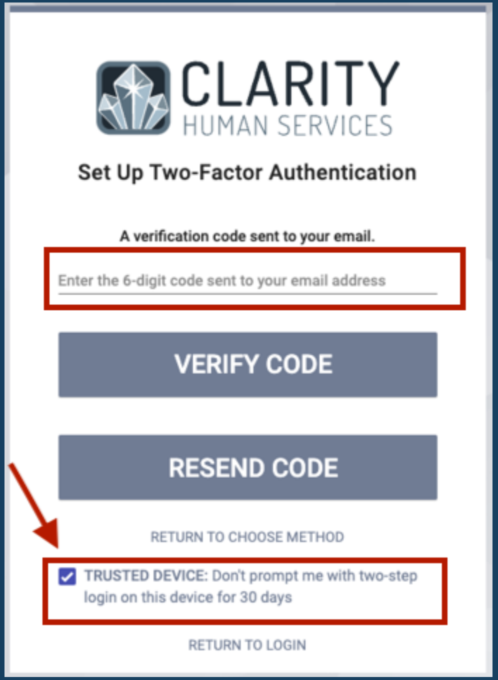
Step 2



Username

Password

Step 1
Setup



CLARITY HUMAN SERVICES

Set Up Two-Factor Authentication

A verification code sent to your email.

Enter the 6-digit code sent to your email address

VERIFY CODE

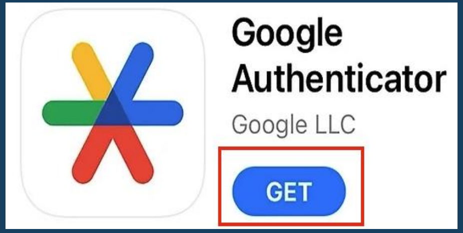
RESEND CODE

RETURN TO CHOOSE METHOD

☑ TRUSTED DEVICE: Don't prompt me with two-step login on this device for 30 days

RETURN TO LOGIN

Step 2
Verify

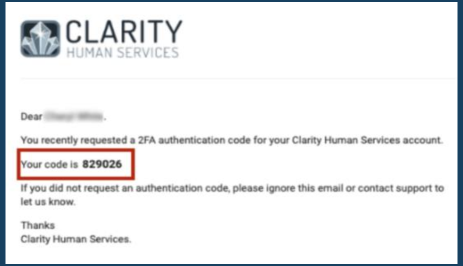


Google Authenticator

Google LLC

GET

Email



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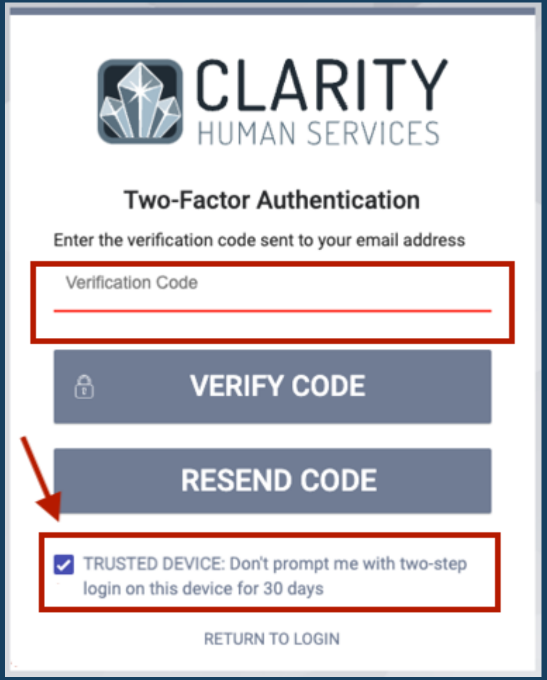
Thanks
Clarity Human Services.

Step 3
Enter 6 digit code



CLARITY HUMAN SERVICES

Two-Factor Authentication

Enter the verification code sent to your email address

Verification Code

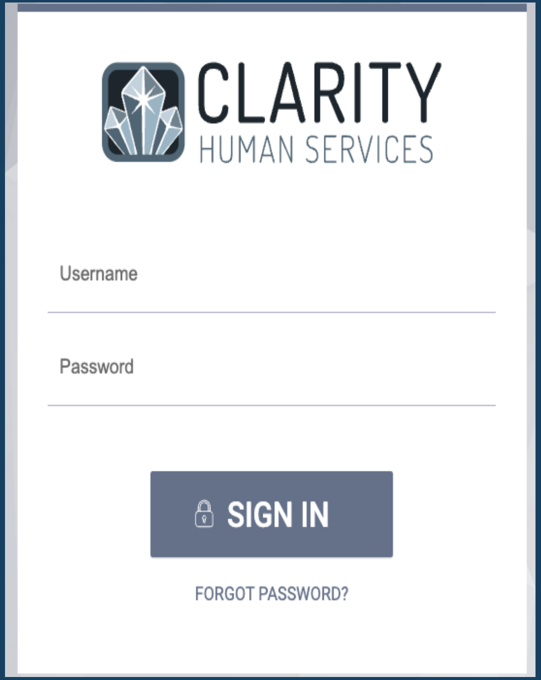
VERIFY CODE

RESEND CODE

☑ TRUSTED DEVICE: Don't prompt me with two-step login on this device for 30 days

RETURN TO LOGIN

Step 4
Login



CLARITY HUMAN SERVICES

Username

Password

SIGN IN

FORGOT PASSWORD?

Bitfocus COUNTY OF MARIN

Note: You will NOT need to do this every single time.

⇢You will be required to verify with 2FA when the following occur:

- ⇢ Setting up 2FA for the 1st time
- ⇢ If you use an Incognito browser
- ⇢ If you use a different device, computer, phone etc.
- ⇢ Did not check "Trusted device"

⇢Time Limit on trusted device: 30 days

⇢Remember if logging in frequently on the same device they will not be prompted to verify 2FA

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