

System Performance Measures Summary Analysis



Reflects **Performance IMPROVEMENT**

Reflects **Performance DECREASE**

Measure	Metric	Revised FY 2023	FY 2024	Change from Prior Year	
Measure 1: Length of Time Persons Experience Homelessness	Average Days people spend in Shelter (ES-EE, ES-NbN, SH, TH)	168	193	26	
	Average Days people spend Experiencing Homelessness (ES-EE, ES-NbN, SH, TH and PH prior to "housing move-in")	1,289	1,305	15	
Measure 2: Returns to Homelessness	Total percent of persons returning within 2 years	15%	16%	1%	
Measure 3: Number of Homeless Persons	Point-in-Time Count Total persons (sheltered and unsheltered)	288	1090	802	
	Annual Count Total persons (unduplicated count; ES, SH, and TH)	543	502	-41	
Measure 4: Income Growth for Persons in CoC Program-funded Projects	Adults with increased Total Income	53%	47%	-6%	
Measure 5: First time Homelessness	Persons experiencing homelessness for the first time (accessing ES-EE, ES-NbN, SH, TH, or PH)	634	804	170	
Measure 7: Successful Placement in or Retention of Permanent Housing	People with successful exits from Street Outreach	7%	4%	-3%	
	People with exits to permanent destinations from ES-EE, ES-NbN, SH, TH, RRH and PH (not moved into housing)	57%	64%	7%	
	People with successful Exits to or Retention of Permanent Housing (PSH and OPH, not RRH)	97%	98%	1%	
Destination Data Quality (% Error Rate)					
Project Type	Revised FY 2023	FY 2024	Change from Prior Year		
Emergency Shelter and Safe Haven	19%	18%	-1%		
Transitional Housing	3%	0%	-3%		
PSH and OPH	4%	9%	5%		
Rapid Rehousing	6%	3%	-3%		
Street Outreach	84%	32%	-52%		